Dear Valued Carey Customer,

Our records indicate that you have recently used Carey for a pick-up or drop-off at New York City’s LaGuardia Airport (LGA). Please be advised that extensive construction has begun on a multi-year project to modernize the airport.

This construction is causing severe traffic delays in both the arrival and departure lanes outside the terminals, as well as parking challenges for commercial vehicles. These issues are expected to continue well into the foreseeable future. We suggest when travelling with Carey either arriving or departing New York’s LaGuardia Airport, that you adjust your pick-up time to accommodate **two hours** for traffic delays.

Due to the challenging logistics presented by this construction, we have suspended Carey’s hallmark greeter service in baggage claim at LaGuardia until traffic conditions improve. We ask travelers to contact their chauffeur upon arrival to coordinate a curbside pickup.

**Chauffeur contact information can be obtained through the following:**

1. Download the Carey mobile app [[iOS](https://itunes.apple.com/us/app/carey/id888691706?mt=8&ign-mpt=uo%3D4)/[Android](https://play.google.com/store/apps/details?id=com.ecarey.passengermobile.android.ui)](file:///C%3A%5CUsers%5Cjshepich%5CDesktop%5CNYC%20UN%20Notice%202016%20%28Carey%20International%29%20FINAL.docx)

2. Log-in to [www.carey.com](http://www.carey.com) or call Carey’s Worldwide Customer Engagement Center, **800-336-4646**, and elect to receive chauffeur on-location notifications via SMS Text or E-mail directly to your mobile device

3. Call The Carey Regional Dispatch Center **718-784-5700** and select **prompt #2** to speak to a Carey dispatcher who will help you connect with your chauffeur

As your trusted partner for chauffeured transportation in New York and around the world, we will keep you informed of any changes in this matter. Should you choose another airport in the New York area for your travel John F. Kennedy (JFK)/ Newark Liberty (EWR), Carey provides our award-winning services at these airports as well.

You may also visit the LaGuardia Airport website to view the most up-to-date list of advisories that may affect your travel. laguardiaairport.com

We thank you for your patience as we work through these challenges together.

The Carey Team

This message was intended for <INSERT E-MAIL ADDRESS> as a customer of Carey. The contents are for the express purpose of communicating specific details about factors that may impact this service.